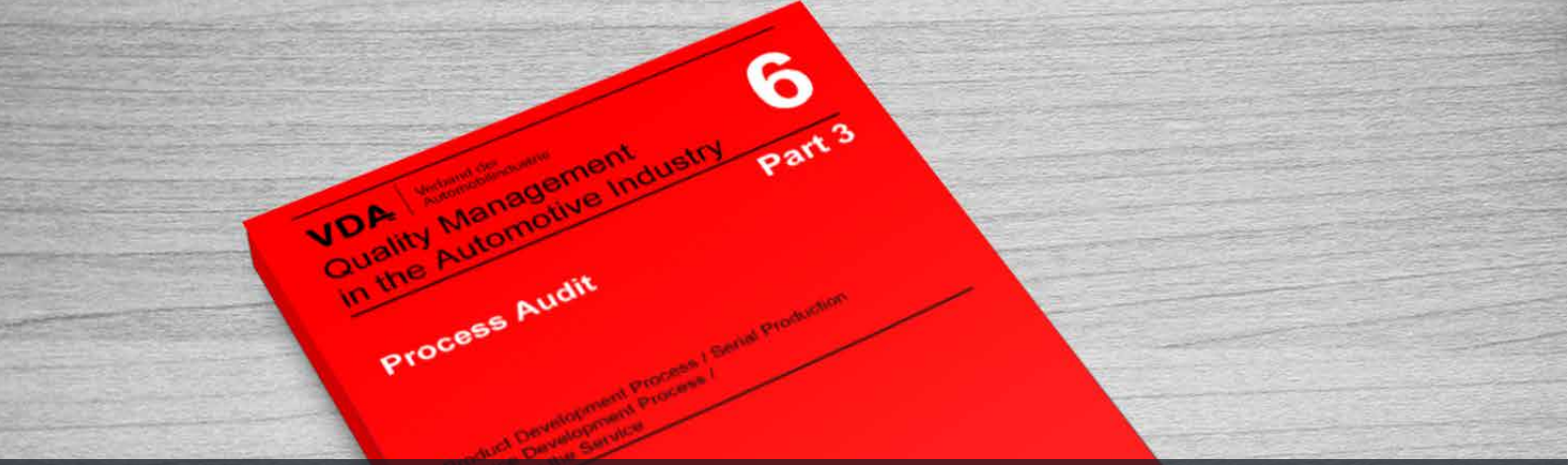

SPC consulting group

VDA 6.3

PROCESS AUDIT

Objective:
At the end of the course the participant will acquire the theoretical concepts required to audit the process according to standard VDA 6.3, will understand the importance of the previous preparation to the audit and will be able to write effective audit reports.

Prerequisites:
- Familiar with ISO 9001:2015 concepts (desirable)
- Familiar with IATF 16949:2016 (desirable)
- Working experience at a production company

Duration:
24 hours

Introduction
- VDA
- Terms and definitions
- VDA 6.X regulations
- Other VDA regulations
- Process approach
- Risk based thinking

VDA 6.3 Requirements
- Product / Process design and development
- Supplier management
- Serial production
- Customer support, customer satisfaction, service
- Customer service, after sales

Audit Process
- Planning
- Preparation
- Execution
- Assessment
- Presentation of results
- Final evaluation and closure

Assessment
- Assessing the potential analysis
- Assessing a process audit for material products

Using the questionnaire
- Questionnaire overview
- Project management (P2)
- Planning the product & process development (P3)
- Carrying out the product & process development (P4)
- Supplier management (P5)
- Serial production (P6)
- Customer support, customer satisfaction, service (P7)
- Services (PD)

Assessment forms & overviews
- Assessment elements
- Mean value
- Process stage
- Generic baseline
- Achievement level